

Employee and Family Assistance Program (EFAP) committee  
Report to TFEU AGM 2013

**Committee members**

Allie Aldridge  
Larry Kuehn  
Kevin Lee  
Elizabeth Maguire

**Trauma counselor guidelines**

We were initially approached by Human Resources in February to discuss the recent use of a particular EFAP service - an on-site trauma counselor. We have been asked to work together with Walt Dallamore to create some guidelines about when it is appropriate to call in this particular type of service.

We have met twice to discuss the details of the proposed guidelines. Progress has been much slower than was initially expected, and the details of the guidelines are still very rough. However we are committed to continuing to work with the employer to land on mutually agreeable policy.

**Program usage and satisfaction**

Usage of the EFAP program is roughly the same as it was last year. All people who participated in the program evaluation reported that they were pleased with the services they had received. This however was only 1 evaluation. We would also like to encourage any EFAP program users to complete the satisfaction survey. The survey is offered to all participants. It will help us monitor program success, as well as any areas of the program which may need improvement.